

HILLINGDON CENTRE FOR INDEPENDENT LIVING: WITNESS SESSION 2

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REASON FOR ITEM

To hear from witnesses, as part of the Committee's 2009/10 review of the Hillingdon Centre for Independent Living (HCIL).

OPTIONS AVAILABLE TO THE COMMITTEE

To question the witness about partnership working, future challenges, identify key issues and investigate any gaps in service provision. (Suggested questions attached as Annex A).

INFORMATION

1. The Committee is responsible for undertaking the 'policy overview' role in relation to Social Services, Health and Housing. This role is outlined at the start of the agenda.
2. Previous experience from both Hillingdon and other Councils indicates that the Committee can have the greatest impact by focusing on a particular topic at one or several meetings.
3. Following discussion at the Committee's meeting on 16th December 2009, Members decided to review the Hillingdon Centre for Independent Living as their second review during 2009/10.

This is the second witness session for the review. This session will examine what the Council might do differently, partnership working and future challenges faced by the Department to deliver excellent services for disabled people.

4. The following will be attending to give evidence to the Committee:
 - Sam Taylor - Change Manager, Transformation Team
 - Naeem Arif - Executive Director, Ideal of All, Sandwell
 - Chris Commerford - Chief Officer, Age Concern
 - Steve Cross – E-Communications Manager, ICT

5. Questions (attached as Annex A) have been sent to the witness in advance. Members are not constrained by these and may wish to ask supplementary questions. A copy of the amended Scoping Report is attached as Annex B.

Attachments:

Annex A: Questions for the witness
Annex B: Copy of the scoping report

SUGGESTED SCRUTINY ACTIVITY

- Question the witness, adding supplementary questions as appropriate.

THE ROLE AND FUNCTION OF HCIL - POTENTIAL AREAS FOR IMPROVEMENT
QUESTIONS FOR THE WITNESSES

1. What partnership arrangements are in place for your service and how do these work?
 2. How does the Centre for Independent Living work in your experience?
 3. Do you have all the information, advice and guidance you need to give information to service users about HCIL?
 4. How do you think that promotion of the service could be developed?/ How is information and advice currently given to your service users?
 5. What could the Council do differently and what could it change / adapt to what it does already to improve the service?
 6. What future challenges do you think the service may face?
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